



## Communication Policy

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**Objective:**

To ensure proper and consistent lines of communication are utilized.

**Applicability:**

Applies to parents, managers, coaches, conveners and NCHA board members.

**Process:**

The process for communication should follow the following steps:

1. Parent to parent representative.
2. Parent representative to team manager.
3. Manager to head coach.
4. Head coach to division convener.
5. Convener to board.
6. NCHA President to NOHA District contact.

All association correspondence, including the NOHA and other associations, must go through the President or appointed delegate.